

Sea carriers must have written and verifiable procedures for the screening of carrier's agents and service providers contracted to provide transportation services for the carrier. Sea carriers must also have screening procedures for new customers, beyond financial soundness issues to include indicators of whether the customer appears to be a legitimate business and/or poses a security risk. Sea carriers shall also have procedures to review their customer's requests that could affect the safety of the vessel or the cargo or otherwise raise significant security questions, including unusual customer demands, such as specific stowage placement aboard the vessel (beyond a request for below deck or on deck stowage).

Sea carriers must have written or web-based procedures for screening new customers to whom they issue bills of lading, which identify specific factors or practices, the presence of which would trigger additional scrutiny by the sea carrier, up to and including a detailed physical inspection of the exterior of the suspect customer's container prior to loading onto the vessel. These procedures may also include a referral to CBP or other competent authorities for further review. CBP will work in partnership with the sea carriers to identify specific information regarding what factors, practices or risks are relevant.

Sea carriers should ensure that contract vessel services providers commit to C-TPAT security recommendations. Periodic reviews of the security commitments of the service providers should be conducted.

Carrier has introduced a screening and selection process for new business partners (shipping agents and service providers) and new customers. Utilizing different security questionnaires, the the party fills-in the security questionnaire and submits it to Carrier for review and follow-up by the Carrier's management and CSO. For new business partners, a personal visit by a person from the management team or the CSO is required.

As to new customers, a visit by a sales department representative or the agent's sales department is required. Should the request cover cargo of special nature, a visit to the new customer by the CSO might be required.

Under any circumstance, the Carrier's Super Cargo, who follow the vessel from port to port, will always personally inspect any special cargo, which is delivered to the vessel

prior to the loading of same.

All service contacts are reviewed periodically and, furthermore require that all parties live-up to the C-TPAT recommendations.

An example of such security questionnaires can be found at the following link, viz:
www.scansecurity.com/survey.htm